



INFORMATION SHEET

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Victim Liaison

Victim Liaison in Slough

For independent, confidential advice and support to all victims of crime committed by young people.

Victims of crime

This information sheet explains what will happen now that you have reported a crime to the police. The police will pass information about you to the victim liaison worker so that the Youth Offending Team (YOT) can offer help, support and information. The police or an officer from the YOT will give this information sheet to you.

The YOT has a responsibility to ensure that all victims of current youth crime have an opportunity to discuss how their lives have been affected. This is done by providing independent, confidential advice and support to all victims of crime committed by young people.

We provide support to victims of youth crime by offering a variety of opportunities that you can be involved in. For example, with your consent, we can make your views known to the Courts and to the young people responsible for the offence, offering you the chance to express how the crime has affected you. In addition there might be a possibility of direct or indirect reparation.

Reparation is an agreement between the offender and the victim and/or the community to amend the harm caused. Slough YOT can keep you informed about the young offender's case or refer you to supporting agencies such as Victim Support.

A key aim of the Youth Justice System is to encourage young people to understand the effects of their actions and to make amends to those harmed by their crimes in some meaningful way. As you are the person most affected by this crime, we would like to offer you the opportunity to be involved in this process.

The Court may issue an Order to the young person to carry out some type of work to make up for the offence. We would welcome your views on what this work could be.

Slough YOT also facilitate Restorative Justice conferences for people who wish to meet and receive answers from the offender, or wish to tell the offender how they have been affected. The Restorative Justice conference is a confidential and voluntary process for all parties involved.

We would like you to give some thoughts to this process and if you wish to take part contact the victim liaison at the telephone and address provided.

We are happy to answer any questions you may have.

Our aims

We aim to provide the best possible service by liaising with victims, discussing the impact of crime on their lives and how the offender/s can make amends.

Equal opportunities

We seek to provide a service that is fair to all. We will not accept racist, sexist or any other offensive remarks or behaviour.

Complaints

If you have any complaints about the service you receive, please take this up in the first instance with the YOT officer. If you remain dissatisfied please write to:

Slough Youth Offending Team – Head of Service
Ground Floor East
St Martins Place
51 Bath Road
Slough
Berkshire SL1 3UF

Contact us

See address above

Phone: 01753 522 702

Email: yoteam@scstrust.co.uk

Web: www.scstrust.co.uk



Slough YOT aims to provide a service that is fair to everyone. We will not accept racist, sexist, other offensive remarks or behaviour from staff members or young people.

We also want a healthy work place, so smoking is not allowed in our offices. We will not see people if they are under the influence of alcohol or drugs.